

USER AGREEMENT

Last updated:

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This Agreement is a translation of the original Russian-language document. In case of any discrepancy or inconsistency, the Russian version of this Agreement, available at <https://parklanespa.ru/> shall prevail.

BEFORE YOU START USING THE WEBSITE, PLEASE CAREFULLY REVIEW THIS DOCUMENT. USE OF THE WEBSITE IS PERMITTED ONLY UPON COMPLIANCE WITH THE TERMS OF THIS AGREEMENT. BY ACCEPTING THIS AGREEMENT, YOU UNDERTAKE TO COMPLY WITH THE AGREEMENT SET FORTH BELOW.

Parklane LLC, OGRN 1167847069367, INN/KPP 7813242048/781301001, 197110, Saint Petersburg, 9 Ryukhina Street, Letter A (hereinafter — the "Website Administration") offers to enter into this User Agreement (hereinafter — the "Agreement") to an unlimited number of persons using the website located on the Internet at: <https://parklanespa.ru/> (hereinafter — the "Website").

The Agreement is a public offer in accordance with Clause 2, Article 437 of the Civil Code of the Russian Federation. In accordance with Article 438 of the Civil Code of the Russian Federation, acceptance of the terms of this Agreement is deemed to occur through the actions set forth in the Agreement. The contract concluded by acceptance of this offer does not require bilateral signing and is valid in electronic form.

The unconditional acceptance of the Agreement by the User is deemed to occur from the moment the User actually begins using the Website.

The text of this public offer is posted on the Website. The Website Administration has the right to amend this public offer at any time. The terms of the public offer may not be changed except by publishing the amended document on the Website.

1. TERMS

The Parties use the following terms with the following meanings:

Website Administration — Parklane LLC, OGRN 1167847069367, INN/KPP 7813242048/781301001, 197110, Saint Petersburg, 9 Ryukhina Street, Letter A, possessing all rights to the Website and publishing this Agreement.

User — any individual who has accessed the Website during a certain period of time.

Content — any textual, graphical, audio, video, and other materials posted on the Website.

Non-exclusive License — gratuitous granting of a non-exclusive right to use the Website through remote access by reproducing the Website interface and/or a Website page on a technical device using a browser.

Website — a set of computer programs and other information contained in an information system, access to which is provided through the Internet and located at:
<https://parklanespa.ru/>.

2. SUBJECT OF THE AGREEMENT

2.1. In accordance with this Agreement, the Website Administration gratuitously provides the User with access to the Website under the terms of a non-exclusive license that is non-assignable.

2.2. The territory of the granted rights — all countries of the world.

2.3. The term of the granted rights — is limited by the duration of the Agreement and the validity of the exclusive rights of the Website Administration to the Website.

2.4. The Website Administration confirms that it possesses all exclusive rights to the Website or licenses to use individual components of the Website, including intellectual property results, such as program code, design works, texts, as well as means of individualization (trade name, trademarks, service marks, commercial designations).

2.5. The User confirms that, by accepting the Agreement, they have reviewed the terms of this Agreement and the terms of the Agreement are clear to them.

2.6. The text of this Agreement is posted on the Website. The Website Administration has the right to amend this Agreement at any time. The terms of the Agreement may not be changed except by publishing the amended document on the Website.

3. USE OF THE WEBSITE

3.1. The obligations of the Website Administration to provide the non-exclusive license are deemed fulfilled at the moment the Website is loaded on the User's device.

3.2. Use of the Website does not involve the transfer of rights to the Website or any of its components. The User is granted a limited right to use the Website in accordance with the terms of the Agreement.

3.3. Access to the Website is provided 24 hours a day, except during maintenance works.

3.4. The Website Administration has the right to perform maintenance works on the server, for which it may temporarily suspend access to the Website. The Website Administration notifies

the User of maintenance works by posting a notice on the Website. Maintenance works will be carried out, where possible, in the evening or at night and/or on weekends.

3.5. The Website Administration has the right to modify or release updates to the Website, add new features or functionalities to the software that improve its performance or otherwise enhance its characteristics, or remove corresponding functionality.

3.6. The Website Administration has the right to impose restrictions on the use of the Website for certain categories of Users, depending, in particular but not limited to, on the User's location, the language in which the Website is provided, and the maximum amount of information that may be transmitted by the User through the Website.

3.7. The Website Administration has the right not to verify the content of any information transmitted by the User through the Website.

3.8. The Website Administration has the right to terminate this Agreement with the User and refuse to perform it in the event of the User's failure to comply with the terms of this Agreement. It may also amend the text of this Agreement unilaterally at any time.

3.9. Using the Website, the User has the right to:

3.9.1. Access the Website 24 hours a day, except during maintenance works.

3.9.2. Use the Website within the limits specified in this Agreement.

3.10. When using the Website, the User is prohibited from:

3.10.1. Using the Website in a manner not expressly provided for by the Agreement, or using the Website or its parts beyond the term of the Agreement.

3.10.2. Distributing, copying, or otherwise publishing the software.

3.10.3. Granting sublicenses for any use of the Website or its parts to third parties.

3.10.4. Using the Website to participate in activities similar to those of the Website Administration.

3.10.5. Uploading any malicious software that damages, interferes with, intercepts, expropriates, or otherwise violates the integrity of software or hardware systems related to the Website, or the personal information of other Users.

3.10.6. Using the intellectual property results posted on the Website without the prior written consent of the Website Administration.

3.11. The Parties recognize the legal force of electronic messages — documents sent by email — and recognize them as equivalent to documents on paper carriers signed with a handwritten signature, given that only the Parties themselves and their authorized persons have access to

the corresponding means of communication — email addresses. The Parties have agreed that an act of granting the non-exclusive license shall not be executed.

4. LIABILITY AND DISPUTE RESOLUTION

4.1. The Website Administration makes all possible efforts to ensure the operability of the Website, but does not guarantee its constant availability, uninterrupted and timely provision, security, accuracy, or absence of errors in the operation of the Website. The only remedy available to the User in connection with the above issues is to immediately cease using the Website.

4.2. The Website is provided to the User "as is", in accordance with the internationally accepted principle. The Website Administration is not liable for problems arising in the process of installation, updating, support, and operation of the system (including compatibility issues with other software products (packages, drivers, etc.), discrepancy between the results of using the Website and the User's expectations).

4.3. The User understands that they bear full responsibility for any negative consequences caused by incompatibility or conflicts of the Website with other software products installed on the User's computer or other device. The Website is not intended and may not be used in information systems operating in hazardous environments or supporting life support systems where a failure of the Website may pose a threat to people's life and health or cause losses.

4.4. The Website Administration bears no liability, whether contractual or tort-based, regardless of whether the User was informed of the possibility of such violations or damages related to or resulting from the User's use of the Website, including, without limitation, for damages resulting from:

4.4.1. The User downloading or otherwise obtaining data through the Website.

4.4.2. Maintenance works performed by the Website Administration on the Website with simultaneous cessation of the User's use of the Website.

4.4.3. The User providing inaccurate information through the Website or to the Website Administration's staff in oral or written form.

4.5. No recommendations received by the User in oral or written form from the Website Administration create any warranties.

4.6. In the event of disputes between the User and the Website Administration arising from this Agreement, the pre-trial claim procedure for their resolution is mandatory.

4.7. The User has the right to send a written, reasoned claim to the Website Administration if they believe that the Website Administration is violating the terms of this Agreement. Claims that do not allow identification of the User are not considered.

4.8. The Website Administration has the right to send a written, reasoned claim to the User who, in the opinion of the Website Administration, is violating the terms of this Agreement.

4.9. The period for reviewing a claim is 10 (ten) business days from the date of its receipt by the addressee.

4.10. In the event of failure to resolve a dispute arising from this Agreement through the pre-trial claim procedure, the dispute shall be considered by the court at the location of the Website Administration.

5. CONFIDENTIALITY AND SECURITY

5.1. The Website Administration is committed to protecting the privacy of personal life and confidential information. The Website Administration stores and processes the information provided by the User in strict compliance with the Personal Data Processing Policy posted on the Website, in accordance with the requirements of Federal Law No. 152-FZ "On Personal Data" dated 27 July 2006.

6. TERM OF THE AGREEMENT. TERMINATION PROCEDURE

6.1. The Agreement enters into force on the date of acceptance and remains in effect until terminated by the Parties.

6.2. The User undertakes to independently monitor changes to this Agreement by periodically reviewing the current version, at least once a month. The User is independently responsible for any consequences arising from failure to review the Agreement and its appendices.

6.3. If the User does not agree with any provision of the Agreement and/or its appendices, they must immediately cease using the Website.

6.4. Upon termination of this Agreement, all licenses and rights to use the Website immediately cease. Termination of the Agreement does not affect the User's obligations imposed by the terms of this Agreement towards the Website Administration, which shall, to a reasonable extent, remain in effect after termination of the Agreement.

7. MISCELLANEOUS

7.1. The non-exclusive license under this Agreement applies to all subsequent updates and new versions of the Website.

7.2. This Agreement between the Website Administration and the User comprehensively governs the User's use of the Website, including all functions of the Website, superseding any prior written or oral agreements regarding the content of this document.

7.3. If any provision of this Agreement or any part thereof is held to be invalid by any judicial or administrative body with proper jurisdiction, such provision or part thereof shall be removed

from this Agreement without prejudice to the validity, effectiveness, and enforceability of the remaining provisions of this Agreement.

7.4. Inaction or delay by the Website Administration in exercising its legal rights or claims for damages provided for in this Agreement does not constitute a waiver of the Website Administration's legal rights.

7.5. The section titles of this Agreement are for reference purposes only and in no way define, limit, or interpret the content of the corresponding section.

7.6. This Agreement is governed by the legislation of the Russian Federation.